



Government of West Bengal
Food & Supplies Department
Khadyashree Bhawan
11 A, Mirza Ghalib Street, Kolkata-700087
<https://food.wb.gov.in>



File No. FS/Sectt./Food/4M- 16/2021 (Pt- II) (e- 389295)

No.: 5258

Dated: 10.11.2025

ORDER

Sub: SOP for Distributor Inspection through the KhadyaSathi Mobile Application (.apk).

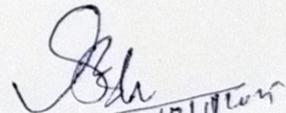
The Department has been consistently endeavoring to strengthen the monitoring mechanism of the Public Distribution System (PDS), and various guidelines have been issued from time to time to standardize the procedures of inspection.

In this regard, field officials have been conducting and submitting inspection reports of Fair Price Shops (FPS) through the Department's web portal. Subsequently, to make the process more efficient and user-friendly, a mobile app-based system – *KhadyaSathi Amar Ration* – was developed to enable submission of inspection reports directly from the inspection site using smart phones. These inspection reports are also available in the Supply Chain Management Portal for further action.

Now, a similar facility has been developed in the *KhadyaSathi Amar Ration Mobile Application* for conducting **inspection at Distributor Godowns** through the same app, on the lines of FPS inspection.

This has the approval of the competent authority in the Department.

Enclo: SOP for Distributor Inspection.

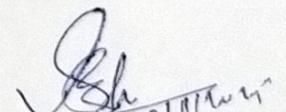

Sr. Deputy Secretary
to the Govt. of West Bengal

Memo No. 5258/1(5)- FS/Sectt./ Food/4M- 16/2021 (Pt- II)

Date: 10/11/2025

Copy forwarded for information and necessary action to:

1. The Special Secretary (IT & R), Food & Supplies Department.
2. The Director, Dte. of DDP&S, Food & Supplies Department.
3. The Director, Dte. of Rationing, Food & Supplies Department.
4. The P.S to the Senior Special Secretary, Food & Supplies Department.
5. DCF&S/ DDR (All).


Sr. Deputy Secretary
to the Govt. of West Bengal