

Case Study-01



e-file Computer No.-1087841

- **An e-file has been started on 09/12/2024 from concerned district** based on complaint receipt from Four FPSs namely Bijit Baran Nandi (WB0337967627), Sankar Chakrabarty WB0337965629), Sawat Ali Middya (WB0337968632) and Mayurjan Bibi (WB0337966626) for having excessive balance in their favor in online portal.
- During scrutiny by district, the FPSs received Dealership License on Compassionate ground between 3rd week of Jan'22 to First week of Feb'22. Accordingly, the licensee receives the first online allocation in their code from April'2022.
- The FPSs received double allocation in their favor for the month of May'2022. One in their new code and other in erstwhile code
- The concern M. R. Distributors done the door step delivery only for one code.
- These causes a grave mismatch in their online and offline balances. As the balance of both codes has already been merged in 2nd Phase balance correction.

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- The e-file is transferred to Reforms Cell through DDP&S for necessary intervention.
- In all 4 cases, the newly created FPSs received Licenses on Compassionate grounds.
- The balance of the erstwhile and intermediate counter-2 codes has already been transferred to the new codes.
- Further, in May 22, the allocation was received in intermediate counter-2 code and it was not doorstepped by the distributor. So, the balance of the new FPSs becomes incorrect.
- To rectify this issue: -

We proposed:-

- **first reduce the balance of the counter-2 by doorstep mismatched module.**
- **and then merge the balance with the new code again.**

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➤ **But need to check: -**

- SCF&S will check the allocation quantity of May 22 which was not doorstepped by the tagged distributor
- and must be entered in the CB captured of the distributor as on 28.02.23.

➤ **File has been sent to district for above checks on 02/01/2025 :-**

➤ **Reply by district on 08/01/2025 as below:-**

- The allocation quantities of aforementioned 4 FPSs have checked.
- The closing balance captured in favor of concern M.R. Distributor as on 28.02.2023 has taken into account.
- In support, SCF&S provided an excel with allocation quantity and CB captured quantity.

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➤ **File has been put up to department by Reforms on 16/01/2025:-**

- 4 new FPS balance cases received from North 24 Pgs.
- Due to death of the existing dealer the FPSs were tagged and new codes were created in 2022.
- Allocation was received in the earlier code while distribution was made from the new code.
- Subsequently due to adjustment of CB the new codes and counter-2 received allocation.
- Distributor however provided them with single allocation.
- The remaining allocation was kept with distributor as per SCFS, In support excel provided.

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- SCFS has already transferred the balance also from the erstwhile codes.
- So now the balance that was not delivered to the dealer needs to be reduced from the balance of the above FPSs.
- If approved, we will provide these FPSs to SCFS in the balance correction module to enable her to reduce the balance from counter II.
- And then SCF&S will merge this reduced balance with the new code of the licensee again.

➤ **File approved by the department on 19/01/2025: -**

- SCF&S now may reduce the balance of the counter-2s', Sahadat Sardar Counter-II (WB0337967611) & others by doorstep mismatched module.
- And then SCF&S will merge the balance with the new code again. (contd.)

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- The file returned to concerned district for necessary correction through modules on 24/01/2025.
- Concerned SCF&S has taken necessary correction by the modules provided under his/her login and then merged with the concerned FPSs for balance correction on 04/02/2025:
- Correction done in Sahadat Sardar Counter-II (WB0337967611) as below:

Stock Report

Home

Select District :

NORTH 24 PARAGANAS

Select FPS :

WB0337967611-SAHADAT SARDAR Counter-II

Closing Balance as On Date :

25-02-2025

Search

For Atta items Opening, Allocation, Challan Received and Distribution Quantities are in Wheat. But Balance is shown in Atta after Multiplying the Stock with 0.95.

Back

Date	Month	Year	Item Name	Remarks	Quantity (In KG)	
30/01/2025 00:00:00		1	2025	AAV(NFSA)-RICE	Balance correction due to Doorstep Delivery not matching with Allocation	1012.500
04/02/2025 00:00:00		2	2025	AAV(NFSA)-RICE	Tagged FPS 2nd Phase Balance Correction	1012.500

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- Balance of the newly created FPS Bijit Baran Nandi (WB0337967627) after correction: -

Stock Report

Home

Select District :

NORTH 24 PARAGANAS

Select FPS :

WB0337967627-BIJIT BARAN NANDI

Closing Balance as On Date :

25-02-2025

Search

For Atta items Opening, Allocation, Challan Received and Distribution Quantities are in Wheat.
But Balance is shown in Atta after Multiplying the Stock with 0.95.

Back

Date	Month	Year	Item Name	Remarks	Quantity (In KG)
23/07/2024 00:00:00	7	2024	AAY(NFSA)-RICE	Tagged FPS 2nd Phase Balance Correction	2103.000
04/02/2025 00:00:00	2	2025	AAY(NFSA)-RICE	Tagged FPS 2nd Phase Balance Correction	-1012.500

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