



Food & Supplies Department



Food & Supplies Department, Government of West Bengal

Training Programme for
Field Officials

Module: Supply Chain Management





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Supply Chain Management

➤ Points to Discuss :-

- Godown Management Module (Transactional Part)
- Allocation & lifting of foodgrains
- Distribution through epos and Duare Ration
- Monitoring of Supply through online modules
- FCI Related Issue



Godown related Transactional Process

- DCFS on receiving offer of CMR from a Rice Mill issues online RRO based on vacant position of his Godowns.
- For current stock position and utilizable vacant space for each godown in the district, a report is made available in DCF&S login as

“MIS reports- Godown Reports- Godown stock position”

- QC In charge will test the sample. If the findings of the quality tests are within the allowable limits the stock is available for the Godown in-charge to accept and if not same is included in the Rejection Register
- Godown in Charge will add the quantity in stock through online process

(Contd.)



Godown related Transactional Process (contd.)

Godown In charge must ensure the following: -

- ✓ All stock is to be issued only through online DOs.
- ✓ Online stock receipt and dispatch are done in real time.
- ✓ Online stock and physical stock tally at all times and in case of any difference same is brought immediately to the notice of the DCFS.
- ✓ FIFO (First in First Out) rule should be maintained.
- ✓ Various Godown related reports available in MIS reports section of Supply Chain portal.



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Allocation & lifting of foodgrains

Logic of Allocation

Allocation to a FPS Dealer is based on the following two variables*:

1. **Monthly Entitlement of the dealer** = category wise card count at the time of allocation * Entitlement as per category
2. **Closing Balance(CB) based on Distribution Data of the Previous Month on which CB is adjusted.**

Hence,

Net Allocation = Monthly Entitlement – (Gross Allocation of Previous month – Distribution through epos in the same Previous month)



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Allocation & lifting of foodgrains

Steps in Allocation

- Food Cell in Department freezes card count generally 45-50 days before the distribution month.
(e.g., Allocation for the month of March 25 was released in early-Jan 25.)
- For Calculating Closing balance (CB), the distribution data of the 2nd/3rd month prior to the Allocation month is taken into account.
(e.g., Allocation for the month of March 25 was released in Jan 25 by adjusting CB of December 24.)
- Allocation of March 25= Gross Allocation of march 25- (Gross Allocation of December 24- Distribution of December 24)
- Apart from adjusting regular CB, department has started adjustment of excess CB of FPSs as on 31st May 2024 after balance reconciliation from monthly allocation of November-2024 onwards.



Allocation & lifting of foodgrains

Adjustment of excess CB as on 31st May 24

This was derived as below: -

- Excess CB of FPS = Balance as of 31st May, 24 – CB of Base month of (Feb-24, March-24 & April-24, which is adjusted in June-24, July-24 & Aug-24) + any balance adjustment.
- Please note that the positive excess CB is started adjusting from Nov-24 allocation having ceiling maximum to 20% of the gross requirement of the FPS.
- However, negative excess CB is being adjusted from allocation of March-25 onwards.



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Allocation & lifting of foodgrains

Additional allocation & Balance Correction

Different modules are available for Additional allocation & Balance Correction in SCF&S/RO login:-

1. ***Additional allocation for New FPS***
2. ***Additional allocation due to Shortfall during Inspection***
3. ***Additional allocation due to Other Exigency***
4. **Balance Correction 2nd- Phase (Tagged FPS)**
5. **Balance Correction (Live)**



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Distribution through e-POS & Duare Ration

Distribution through epos and Data Synchronization

Distribution to be done on :-

- Mandatory through electronic Point of Sale machine (ePoS).
- Online Aadhaar authenticated Based
- The nomination process allows for the withdrawal of rations of elderly beneficiaries and migrant families
- Portability of Ration Card
- Monthly distribution data is also being sent to the Central Repository.



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Distribution through e-POS & Duare Ration Duare Ration Scheme

- FPS Dealers shall visit different paras / villages / hamlets divided in small clusters
- Cluster should be covered on a pre-fixed and pre-announced date and time with food grains, e-PoS device and weighing scale.
- Beneficiaries receives food grains under Duare Ration scheme after biometric/ Aadhaar authentication through an electronic Point of Sale (e-Pos) device.
- If any beneficiary fails to receive the foodgrains under Duare Ration Scheme due to a reason beyond his control, he/she may lift the ration from the FPS shop on the days on which the Shop is open.

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Distribution through e-POS & Duare Ration

Duare Ration Scheme

- Beneficiaries gets all entitled ration items at one go.
- Delivery to all the beneficiaries shall be made on proper weighing of food grains and after due biometric /OTP authentication of entitled beneficiaries through ePoS machine.
- FPS shall remain open on fixed days, as specified by the State Government in Department of Food & Supplies Government of West Bengal.



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Distribution through e-POS & Duare Ration

Some Issues Regarding implementation of Duare Ration

Various complaints are coming regarding improper implementation of the scheme. Some of these are as follows: -

- Public are not always provided with their due entitlement of foodgrains
- Distribution are not being done as per scheduled date in the respective clusters
- Beneficiaries are not getting aware of the date and schedule of the distribution-programme and they are getting unnecessarily harassed
- Some of the Dealers are distributing from a fixed particular place which is far from his shop, rather than visiting different clusters
- Most alarmingly, some of the FPS owners refusing foodgrains to the ration card holder without citing proper reasons, which is highly irregular
- Some of the FPS Dealers are also avoiding doing e-KYC even for the genuine beneficiaries.



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Distribution through e-POS & Duare Ration

Action needed

- Inspecting staff to ensure that the beneficiaries should get their allotted quantity of foodgrains by way of regular and constant monitoring.
- Monitoring the Duare Ration Distribution through online in Automation Portal
- Duare Ration performance Matrix
- GPS location of transaction



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Monitoring of Supply through online modules

Stock report of Stake holders

- Stock Report for Dealer
- Stock Report for Distributor
- Stock Report for Flour Mill
- Delivery of Food grains



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Monitoring of Supply through online modules

Some more points to discuss:-

- Stock transfer of Flour Mill
- Stock transfer of Distributor to Distributor
- Distributor / Wholesaler Tagging
 1. Where the entire wholesaler Code (All FPSs) of one Licensee is tagged with another Licensee.
 2. Where the part of the wholesaler Code i.e., few FPSs of one Licensee is tagged with another Wholesaler Code of another Licensee.
- RO entry, DO Creation, modification and lifting and closure



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FCI RELATED ISSUE

Steps for lifting of rice/wheat from FCI

- Department issues allocation of rice/wheat through online mode to the Directorate of DDP&S/DR.
- The Directorate of DDP&S/DR transmits the same to the Districts/DDR and to FCI.
- FCI issues Released Order (RO) to the concerned District Controller, Food & Supplies/DDR
- The District Controller, Food & Supplies/DDR issues Delivery Order (DO) to the FCI
- The concerned M R Distributors/Wholesalers/Flour Millers lift rice/wheat from FCI and make door-step delivery of the same to the concerned FPS Dealers.
- The Empaneled Flour Millers lift wheat from FCI and crush it into whole meal Atta and deliver it to the concerned M R Distributors who make door-step delivery of the same to the concerned FPS Dealers.



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FCI RELATED ISSUE

Problem may be faced during the lifting process

- FCI may delay in issuing of Released Order
- FCI may delay in giving sufficient programme of delivery of foodgrains
- FCI may deliver from non-base FCI Depot and may lead to additional transportation costs
- FCI may provide non-FAQ foodgrains
- Miscellaneous



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FCI RELATED ISSUE

Action to be taken

- DCF&S/DDR may write a letter to the Divisional Manager of the concerned FCI District with a copy to the Director, of DDP&S/DR and General Manager, FCI immediately highlighting the issue.
- There is a WhatsApp Group with all the DCF&S/DDR and District Level Officers of FCI. Any FCI related issue may be shared on this Group.
- If not solved, may inform to the concerned officer in the HQ of the concerned Directorate so that the concerned Officer of the Directorate may take it up with the FCI HQ.
- The DCF&S/ADCF&S may check the lifting position of foodgrains from FCI with the help of the Departmental Portal.



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FCI RELATED ISSUE

Monitoring Mechanism of lifting of Foodgrains

- The whole system of lifting of foodgrains from the Godown to the FPS Points is online based. The whole process is timebound also.
- The movement of foodgrains may be monitored from the portal in the report:
“EB-08 District wise Distributor to Dealer Monitoring”
- In case of any deviation from the due timeline the same may be restored with the help of regular monitoring.
- All ADCF&S have been asked to monitor the same through this online mode.