



Government of West Bengal
Food & Supplies Department
Khadyashree Bhawan
 11 A, Mirza Ghalib Street, Kolkata-700087
<https://food.wb.gov.in>



File No. FS/Sectt./Food/4M-16/2021

No.: 4775

Dated: 25/09/2025

Subject: Partial Modification of Memo No. 4022-FS dated 28.09.2022 regarding the Online Inspection Module.

The Department of Food & Supplies, Government of West Bengal, had earlier introduced an "Online Inspection Module" vide Memo No. 4022-FS/Sectt./Food/4M-16/2021 dated 28.09.2022, with the objective of enhancing service quality, ensuring timely distribution of quality food grains, and improving transparency in the Public Distribution System (PDS). This was aimed at standardizing inspection procedures for various stakeholders including Fair Price Shops (FPS), Distributors, Wholesalers, and Rice/Flour Mills.

The module was rolled out for Fair Price Shops (FPS) and included functionalities such as:

- 1) Advance scheduling of inspections.
- 2) Online submission of inspection reports (including for surprise inspections).
- 3) Online initiation of proceedings by licensing authorities.

The said Memo also provided that the entire inspection process — from scheduling to submission of reports and initiation of proceedings — would be governed by **Clause 24 of the WBPDS (M&C) Order, 2013 and Clause 29 of the WBUPDS (M&C) Order, 2013.**

Now, in light of the introduction of the West Bengal Targeted Public Distribution System (Maintenance & Control) Order, 2024, the above-mentioned clauses require to be updated in accordance with the latest Control Order.

Therefore, in partial modification of Memo No. 4022-FS/Sectt./Food/4M-16/2021 dated 28.09.2022, it is hereby ordered that:

"The entire inspection process, including scheduling, submission of inspection reports, and subsequent proceedings, shall henceforth be conducted as per Clauses 44, 45, and 46 of the West Bengal Targeted Public Distribution System (M&C) Order, 2024".

This has the approval of the competent authority.

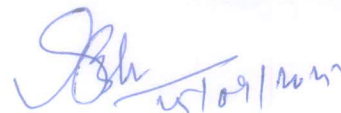
Senior Deputy Secretary
to the Govt. of West Bengal

Memo No. 4775/1(4)- FS/Sectt./ Sectt./ Food/4M- 16/2021

Date: 25/09/2025

Copy forwarded for information and necessary action to:

1. The Special Secretary, IT&R Cell, F&S Department, Govt. of W.B.
2. The Director, Dte. of DDP&S, F&S Department, Govt. of W.B.
3. The Director, Dte. of Rationing, F&S Department, Govt. of W.B.
4. The DCF&S/ DDR (All)



Senior Deputy Secretary
to the Govt. of West Bengal