

**The**



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PART I—Orders and Notifications by the Governor of West Bengal, the High Court, Government Treasury, etc.

**GOVERNMENT OF WEST BENGAL**

**Food and Supplies Department**  
11-A, Mirza Ghalib Street, Kolkata-87

Memo No.: 3660-FS/Sectt/Food/4P-05/2013

Date: 06.09.2022

**NOTIFICATION**

In exercise of the powers conferred by section 3 of the West Bengal Right to Public Services Act, 2013 and cancellation of the earlier Notification number 2806-FS, dated 13th November, 2020 the Governor is pleased to notify the services along with the stipulated time limit for rendering the services, the Designated officers responsible for providing the services, the Appellate Officer and the Reviewing Officer as follows :-

Sl. No.	Service to be delivered	Designated Officer	Stipulated Time Limit for providing the Service (including rejection of the application with reasons)	Providing services within the stipulated time limit subject to	Appellate Officer	Time limit for appeal	Reviewing Officer	Time limit for review
1	New Digital Ration Card (e-Ration Card)	BDO/SCFS/RO in their area of jurisdiction	60 days	a) Submission of correct information & all required documents	DCFS/DDR in their area of jurisdiction	30 days	DDPS/DR in their respective area of jurisdiction	30 days
2	Changes in existing Digital Ration Card (e-Ration Card)	BDO/SCFS/RO in their area of jurisdiction	60 days	b) Force majeure conditions				



Sl. No.	Service to be delivered	Designated Officer	Stipulated Time Limit for providing the Service (including rejection of the application with reasons)	Providing services within the stipulated time limit subject to	Appellate Officer	Time limit for appeal	Reviewing Officer	Time limit for review
3	Shifting of F.P. Shop (e-Ration Card)	BDO/SCFS/RO in their area of jurisdiction	60 days	a) Submission of correct information & all required documents	DCFS/DDR in their area of jurisdiction	30 days	DDPS/DR in the respective area of jurisdiction	30 days
4	Surrender of Ration Card	BDO/SCFS/RO in their area of jurisdiction	30 days	b) Force majeure conditions				

This notification shall come into effect on the date of publication in the official Gazette.

By Order of the Governor,

PARWEZ AHMAD SIDDIQUI, IAS  
Secretary to the Government of West Bengal  
Food & Supplies Department