



Government of West Bengal
Food & Supplies Department
Khadyashree Bhawan
11 A, Mirza Ghalib Street, Kolkata-700087
<https://food.wb.gov.in>



File No. FS / O /CON /GP/6T-06/2017 (Pt.-II)

No. : CON- 671/FS

Dated, Kolkata, the 25th July, 2024

ORDER

The Department has made operational a Helpdesk Centre for the Consumers of the PDS and farmers selling paddy which has played a very significant role in dissemination of the information, answering the queries and resolution of the grievances and complaints.

Accordingly, it is advised to establish Helpdesk Centre at the Head Quarter for the Stakeholders as detailed below, who also need a centralized forum for response to their queries or raising their issues related to administrative & technical aspects of subjects/ orders/ SOPs/ portal/ ePOS/ ePOP devises in discharge of their duties.

Stake Holders:-

1. FPS dealers and their authorised representatives.
2. Distributors and their representatives.
3. Rice Millers
4. Flour Millers.
5. Purchase Officers of Paddy Purchase Centres.

For smooth functioning of the Helpdesk Centre, Sri Anand Barailly, WBF&SS, Joint Director, Dte. of NCEC is hereby assigned as the head of the Helpdesk Centre in addition to his normally assigned duties and the Helpdesk will function under his supervision. Smt. Tapasi Goswami, WBF&SS, Deputy Director, Dte. of Consumer Goods will assist him in addition to her normal duties.

The Services of the following Inspectors & UDAs are hereby placed in the Helpdesk Centre at the Head Quarter:

Inspectors:

1. Smt. Soma Das, S.I., Dte. of DDP&S
2. Smt. Shelly Sarkar, S.I., SCF&S, Barasat
3. Smt. Jhuma Saha, S.I., SCF&S, Barrackpore


UDAs:

1. Sri Ranjoy Mukherjee, UDA, DCF&S, Hooghly
2. Sri Sushanta Das, UDC, R.O., Park Street on deputation at the Dte. of Storage
3. Sri Akhil Bandhu Das, UDC, Dte. of NCEC

The salary of all the Officers/Staff will be continued to be drawn & disbursed from where they are currently drawing.

This issues in the interest of public service.

This has the approval of the Competent Authority in F&S Department.


Deputy Secretary to the
Government of West Bengal
Email id. fscongp@gmail.com

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No. CON – 671/1(8)/FS

Dated, Kolkata, the 25th July, 2024

Copy forwarded for information and necessary action to:

1. Sri Anand Baraily, WBF&SS, Joint Director, Dte. of NCEC.
2. Smt. Tapasi Goswami, WBF&SS, Deputy Director, Dte. of Consumer Goods.
3. Smt. Soma Das, S.I., Dte. of DDP&S.
4. Smt. Shelly Sarkar, S.I., SCF&S, Barasat.
5. Smt. Jhuma Saha, S.I., SCF&S, Barrackpore.
6. Sri Ranjoy Mukherjee, UDA, DCF&S, Hooghly.
7. Sri Sushanta Das, UDC, R.O., Park Street on deputation at the Dte. of Storage.
8. Sri Akhil Bandhu Das, UDC, Dte. of NCEC.



Deputy Secretary to the
Government of West Bengal
Email id: fscongp@gmail.com

No. CON – 671/2(14)/FS

Dated, Kolkata, the 25th July, 2024

Copy forwarded for information and necessary action to:

1. The Senior Special Secretary (All), F&S Department.
2. The Director (All), under F&S Department.
3. The Special Secretary (All), Food & Supplies Department.
4. The Joint Secretary (All), F&S Department.
5. The Senior Deputy Secretary (All), F&S Department.
6. The Deputy Secretary (All), F&S Department.
7. The Deputy Secretary (DP Cell), F&S Department – He is requested to communicate this Order to the S.I.s & UDAs mentioned in the Order.
8. The Private Secretary to the Hon'ble Minister-In-Charge, Food & Supplies Department.
9. The P.S. to Hon'ble MOS, Food & Supplies Department.
10. The DCF&S, Hooghly/ North 24 Parganas.
11. The JDR, Kolkata North.
12. The SCF&S, Barrackpore/Barasat.
13. The Sr. PS to the Principal Secretary, F&S Department.
14. IT Cell of this Department- with the request to upload this order in the Departmental website immediately.



Deputy Secretary to the
Government of West Bengal
Email id. fscongp@gmail.com

Any further correspondence or communication in reference to this communication should be addressed to the signing authority and send to the email ID : fscongp@gmail.com